"Whistleblowers are made, not Born" (Millstone 1989-1997)

CommunicationTrainingRegulatory action

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Communication

- Timely response to ALL issues
- Establish and maintain trust
- Line management responsibilities
- HR responsibilities
- Public confidence

Professional Training

- Unintentional retaliation
- Requirements of Section 211 and 50.7
- Management and employee responsibilities
- Consequences of SCWE failures

Prompt, Consistent & Effective Regulatory Action

- Lack of timeliness creates "chilling effect"
- Cite top management when necessary
- Civil penalties are not effective
- Treat 50.7 violations same as Part 26 violations

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Major SCWE events

- Diablo
- Millstone
- South Texas
- Perry
- Byron

Considerations for major SCWE events

- Rapid response team
- Some type of "DPO" process
- Outside assistance
- NRC order